# Jira & Confluence

## Configure 2FA For Jira and Confluence

For use by: Version: Date creation: Date review:

Students, Employees 1.0 19-01-2023 SID - Student IT Desk



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#### Before you begin

The following instruction is supported by the TU Delft and has been tested to be working. However, we offer this manual to you as an extra service. In case you have a configuration or version of Windows 10 other than the one described here and you have problems, neither ICT nor a Servicepoint will be able to help you to configure 2FA.

please note: Below the steps to configure 2FA for Jira are shown. The configuration for Confluence is similar. In this manual we use the Microsoft Authenticator app, but this is not mandatory. Other MFA apps will work in a similar way.

#### Configuring 2FA for Jira

#### Step 1. Go to jira.tudelft.nl and login.

	Select Identity Provider - TU Deli × +	
$\leftarrow$	C 🙃 https://jira.tudelft.nl/plugins/servlet/samlsso?redirectTo=%2F	A
	♦ Jira Software Dashboards ▼	Q Search
	Select your Identity Provider	
	TU Delft - SSO	
	Login with username and password	
	Atlassian Jira Project Management Software · About Jira · Report a	a problem
	A ATLASSIAN	

#### Step 3. A QR code appears:

	Helio
Please sca	an the QR code using any authenticator app and enter the OTP below.
Don't k	now how to configure Mobile authenticator, refer to this User Guide
Cli	ck here to see the list of compatible mobile authenticator apps.
	Your Secret Key is
Enter verification	a code as shown in the mobile app

Step 4. Open the authenticator app on your phone and choose to add an account (the "+" sign on the upper right). Choose the last option: 'Other account' and scan the QR code generated in the previous step.



### Step 2. Select 'let's configure 2nd factor'.

Step 5. A unique 6 digit code is shown now in the authenticator app.

Step 6. Fill in your unique 6 digit code below the QR code and you are now logged in:



**note:** To configure 2FA for Confluence go to **confluence.tudelft.nl**. Then follow steps 2-6 from this manual.