
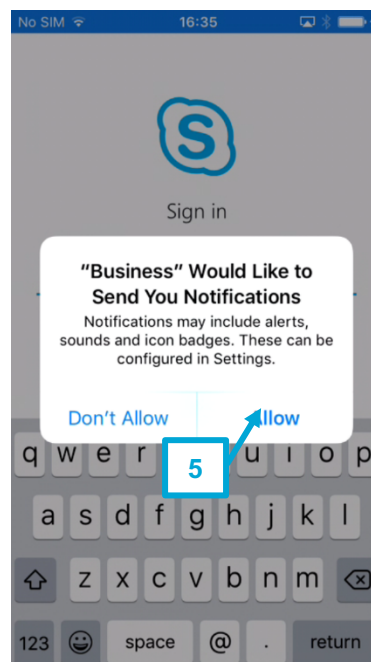
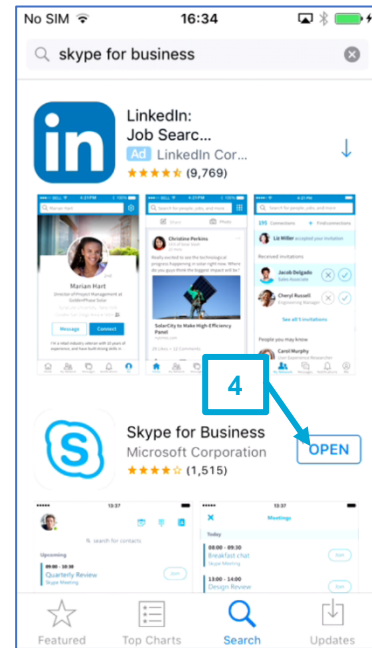
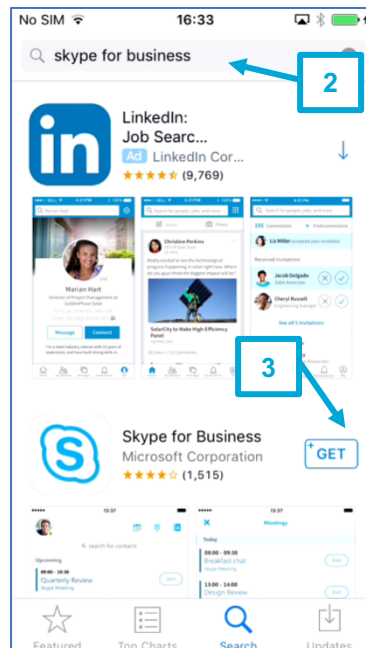
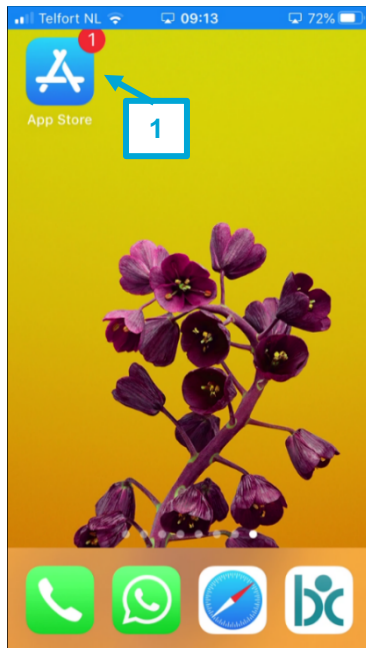


Skype for Business app

Skype for Business app for iPhone or iPad

How do I install the app on my phone?

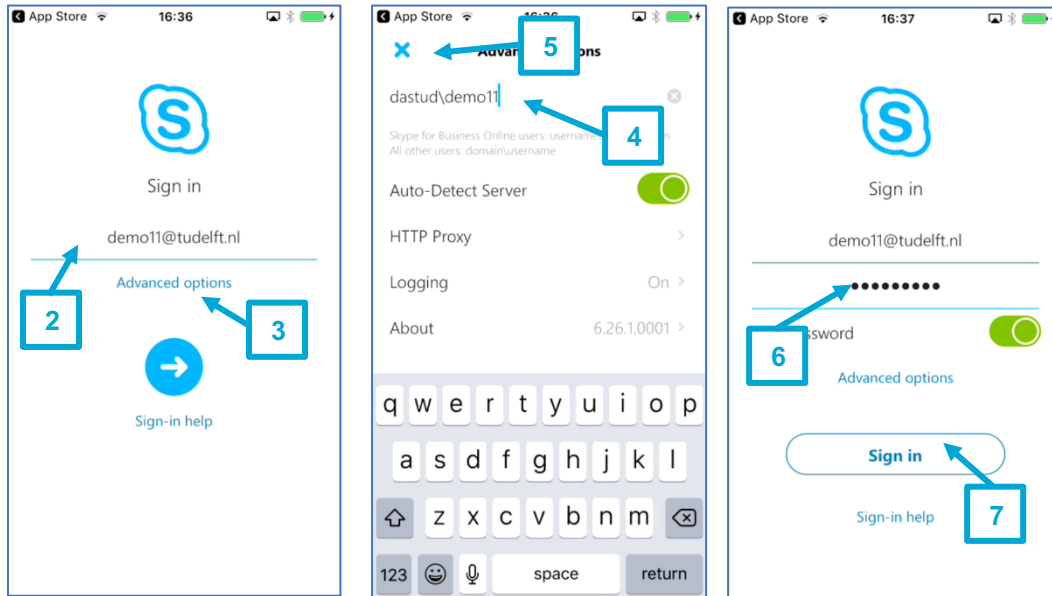
1. Open your iPhone's App Store 
2. Search for **Skype for Business**
3. Install the app
4. After installation, tap **Open**
5. Accept all messages by tapping **Allow**.



You can also view the described steps in this [video](#)

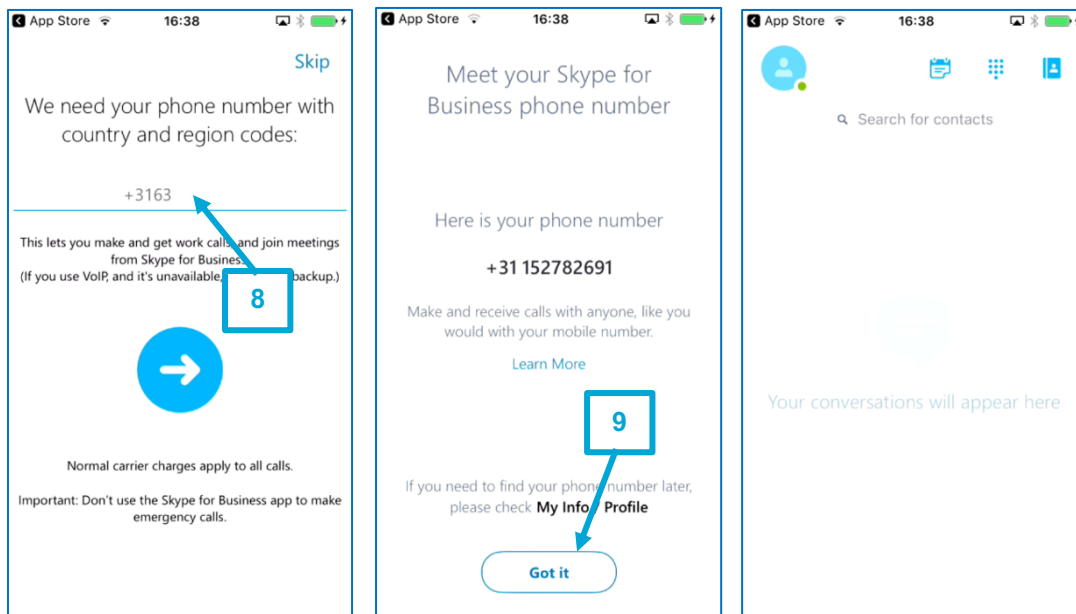
How do I log in to the app?

1. Open the **Skype for Business** app
2. Enter your TU Delft email address
3. Touch **Advanced options**
4. Fill in your NetID at Username: Dastud\<Your NetID>
5. Tap the **blue cross**
6. Fill in your password
7. Tap Sign In



8. Fill in your mobile number with country and region codes and tap the blue arrow
9. Swipe the messages and tap **Agree**

You can also view the described steps in this [video](#)



How does the app on the phone work?

Click [here](#) to learn more about the functionality of the Skype for Business app on an iOS phone.

Will the minutes of my plan be used when I call with the Skype for Business app?

Skype for Business uses Wi-Fi or data connection (3g/4g), but no minutes.

I am having problems with the quality of my Skype call? Why is that?

TU Delft does not guarantee the quality of calls made via the app. Your Internet (Wi-Fi or data) connection – or your friend's – is the most likely culprit. A poor internet connection can cause dropped calls, delays, and poor-quality audio and video.

My call sometimes drops suddenly. Why is that?

Various causes might affect your call quality. One of them is that when you walk around a building, you always switch to the nearest Wi-Fi access point. This can cause dropped calls, blocky or frozen video, and poor sound.

Can I call contacts on my phone using the Skype for Business app?

Yes, when searching for contacts in the app you will also see the contacts stored on your phone.

Do the contacts on my phone sync with Skype for Business on the computer?

No, they don't.

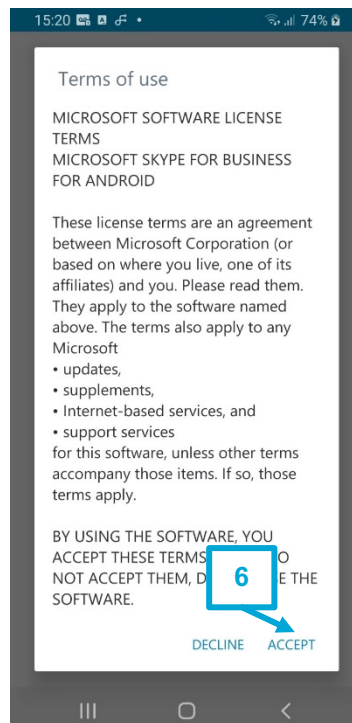
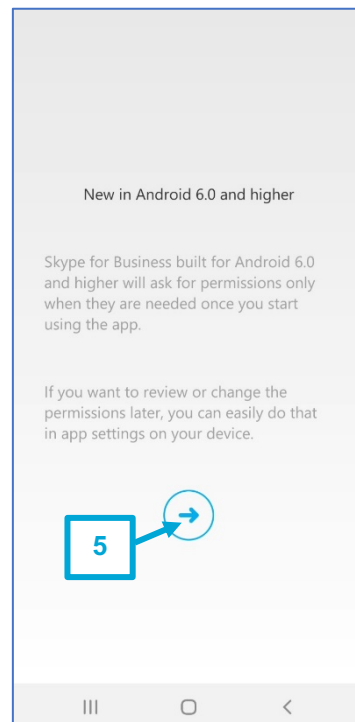
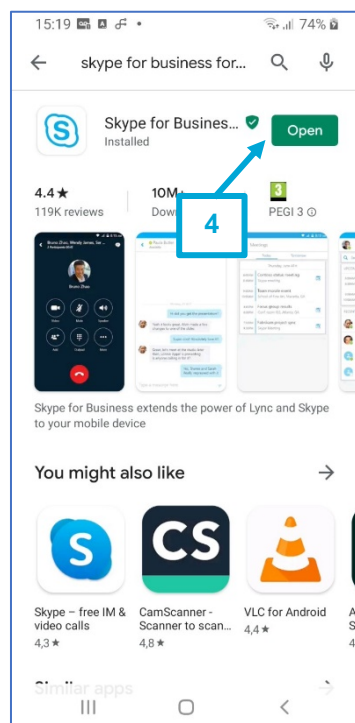
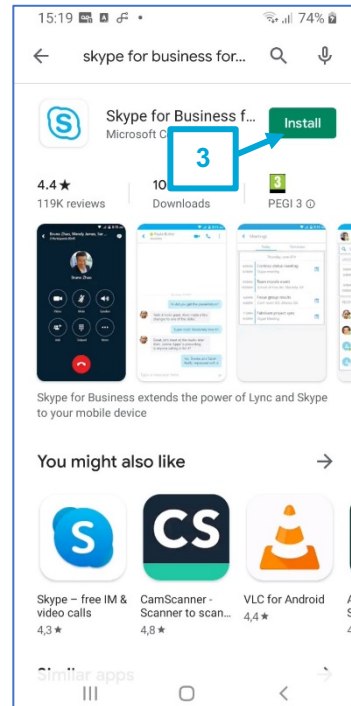
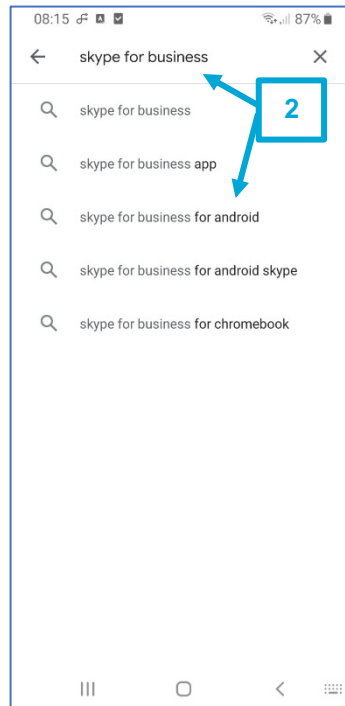
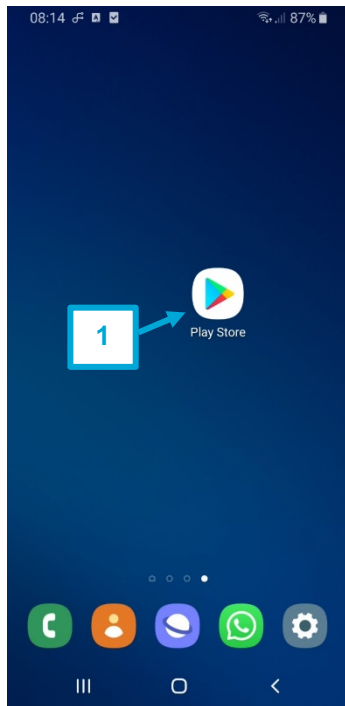
Why does the app ask me to enter my mobile phone number?

You will be called back on this number when the Wi-Fi or data connection is poor. This way you can continue the call on your mobile phone number instead of using the Skype for Business app.

Skype for Business app for Android

How do I install the app on my phone?

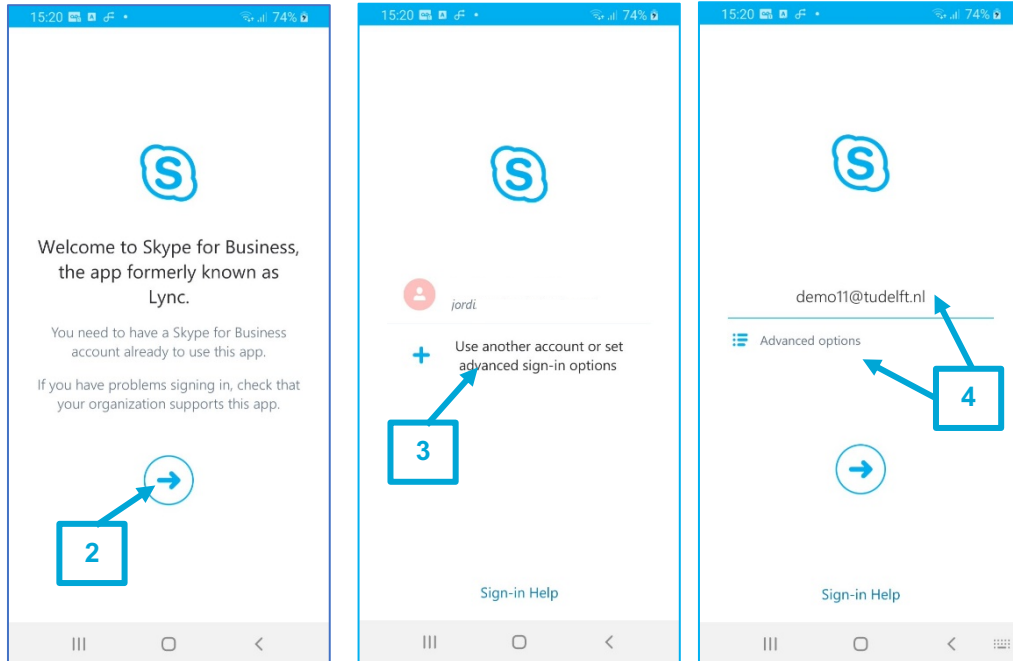
1. Search and open the **Play Store**
2. Search for **Skype for Business**
3. Choose **Skype for Business for android** and install the app.
4. After installation, tap **Open**
5. Accept all notifications by tapping **Allow**.
6. Agree to the terms and conditions



You can also view the described steps in this [video](#)

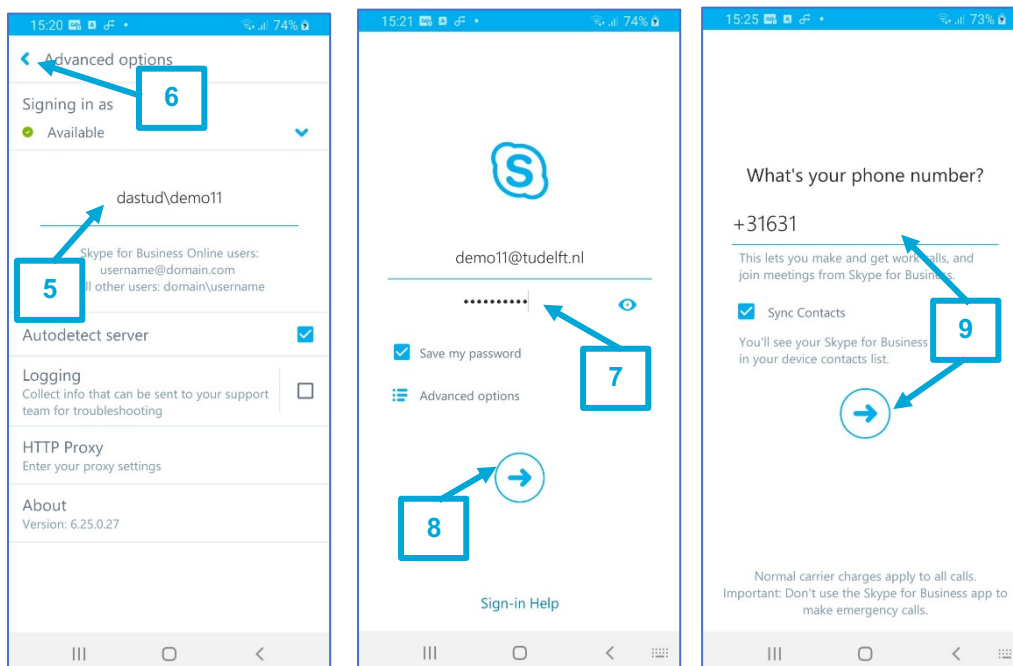
How do I log in to the app?

1. Open the **Skype for Business** app
2. When a message appears, tap the blue arrow
3. If an account is recognized, tap **Use another account or set advanced sign-in options**.
4. Enter your email address, and tap **Advanced options**.



5. Enter your username at Username: Dastud\< Your NetID>
6. Tap the **blue arrow** to go back.
7. Enter your password
8. Tap the **blue arrow**
9. Enter your mobile number and tap the blue arrow
10. Swipe through the notifications

You can also view the described steps in this [video](#).



How does the app on the phone work?

Click [here](#) for more information about the functionalities of the Skype for Business app on an Android phone.

Will the minutes of my plan be used when I call with the Skype for Business app?

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