

Are you dealing with undesirable behaviour?

We want you to feel supported, safe and inspired at the TU Delft.

You are therefore encouraged to talk about any undesirable behaviour that you may experience. Please know that any shared information will be handled with confidentiality.

Who can I talk to?

Go to a Confidential Advisor, Academic Counsellor, Confidential Mentors, a friend or a lecturer. You will be listened to and advised on further steps that you can take.

Sometimes, talking about your experience is all you need.

Should I report it?

Depending on the situation, you may feel relieved after talking about your experience. Sometimes, this is not enough and actions need to be taken. Your Confidential Advisor is specifically trained to guide you through further steps.

Yes!

How do I report my case?

You can hand in a complaint at the Complaints Committee. They will assess and evaluate your case. After that, they hand it over to the the Executive Board which is responsible for making a decision.

How is my case solved?

The Executive Board decides on measures and possible sanctions. The Complaints Committee and a Legal Secretary will advise the Board throughout the process. Be aware that both you and the accused may be heard.

Unhappy with the decision?

If you are unhappy with a decision, you can get in contact with an Ombuds Officer. The Ombuds Officer will advise you on other possibilities in order to solve the case in a way that suits you.

Your safety is important

We encourage everyone at the TU Delft to contribute to a safe and supporting environment. Everyone is expected to align to our DIRECT values (Diversity, Integrity, Respect, Engagement, Courage, Trust).